

Dear Client,

Four Pines Physical Therapy strives to provide you with quality care and services. This sheet will provide a quick overview of contacts and billing information.

Physical Addresses:

1090 S Hwy 89	3000 W Big Trail Dr	46 Iron Horse Dr
Jackson, WY 83001	Jackson, WY 83001	Alpine, WY 83128
(307) 733-5577 t	(307) 249-8055 t	(307) 654-5577 t
(307) 733-5505 f	(307) 249-8051 f	(307) 654-5578 f

Mailing Address:

Four Pines Physical Therapy
PO Box 8467
Jackson, WY 83002

Email Jackson: admin@fourpinespt.com
Email Rafter J: adminlegacylodge@fourpinespt.com
Email Alpine: adminalpine@fourpinespt.com

Website: www.fourpinespt.com

Physical Therapists:

Dr. V Norene Christensen, PT, DSc, OCS, CEO
Mark Schultheis, PT, CSCS, Clinical Director Jackson
Dr. Anna Yanchek, PT, DPT, CSCS - Jackson
Dr. Kaysha Heck, PT, DPT, CSCS – Jackson
Dr. Cossette Burnham, PT, DPT - Jackson
Dr. Mouna Goyette, PT, DPT, FAAOMPT – Rafter J
Dr. Kaya Tuchscherer, PT, DPT, CSCS, Clinical Director Alpine
Dr. Morgan Kinnes, PT, DPT - Alpine

Prescription Needs:

- Medicare beneficiaries must have a prescription for physical therapy. Regulations on coverage are constantly changing; we will help you be aware of your benefits.
- WY Medicaid beneficiaries must have a prescription for physical therapy from a Medicaid credentialed physician.
- Worker’s Compensation patients must have a prescription for physical therapy.

- Private Insurance may require a prescription for physical therapy. In the State of Wyoming, a physician referral is not a requirement to access physical therapy services.
- Your insurance may require pre-authorization prior to beginning physical therapy.

Billing Inquires

- As a courtesy to you, we will call your insurance company to verify your benefits; **however, we encourage you to call your insurance company as well since we are unable to guarantee what information we get is accurate.**
 - Hours: M-F 7am-5pm
 - Contact: (307) 733-5577 t
(307) 733-5505 f
billing@fourpinespt.com
- We accept all insurances (except for out-of-state Medicaid)
- We accept all major credit cards
- Deductible and co-pay payments are expected at the time of your visit
- Patient who are self-pay are required to pay at time of service
- For any cash-based service (not covered by insurance) must be paid at time of service
- Balances are due in full within 6 months of last treatment. Please inquire about a payment plan.

Appointments

- Please arrive 15 minutes early for your first appointment to finish paperwork
- **What to bring on your first appointment**
 - Prescription if you have one
 - Insurance card if you have one
 - Driver's license
 - Comfortable clothing
- You will receive a text/email reminder for your appointment the day prior.
- Please be mindful that we have a 24-hour cancellation policy. This allows us to call other people who may be waiting for an appointment. There is a \$45 dollar cancellation fee if you cancel your appointment within the 24 hours of your appointment. We also have a No Show fee of \$45 if you do not contact us and miss your appointment.